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Our Personal Fight Against COVID-19



The coronavirus pandemic rapidly presented itself among us and left our nation and communities vulnerable against its attack. It impacted our way of life in such a way where our freedom has been compromised and our lives have been put on hold so that we can ensure the health, safety and protection of ourselves and our loved ones.

In our efforts to respond to this crisis, Heritage Provider Network and all of our affiliates are fully dedicated to fighting COVID-19 through our support of scientists and physicians around the world who are leading vital research to find treatment and a cure. While the situation is fluid and research is evolving quickly, I would like to share some key initiatives we are currently supporting to gain momentum in finding a viable solution.

- **We are supporting several teams of the world's leading CRISPR gene-editing scientists, who are working to develop cheaper, faster, and more effective diagnostic exams by using gene-editing to create new forms of Covid-19 tests, including disposable test strips costing pennies each.**
- **Other partners are focused on developing treatments, including WuXi pharmaceuticals in China, a leading U.S. pharmaceuticals company which developed successful Ebola treatments, and a leading AIDS treatment researcher.**
- **Our partners at Keck School of Medicine of USC have temporarily refocused their attention from stem cell research to testing for coronavirus infections. They have also donated the majority of their supply of laboratory PPE to our healthcare providers on the front lines.**

These are just some of the massive shift of resources being moved into place to protect the population, diagnose, treat, and hopefully prevent a further spread of Covid-19.

Last but not least, there are no words of gratitude that we can fully express to recognize the sacrifice, dedication, and hard work of our healthcare providers and staff who have been fighting the good fight since the beginning of this crisis. One of our top priorities is to ensure the health and safety of our healthcare teams by sourcing and providing personal protective equipment (PPE), additional supplies and reliable information and resources so they can effectively safeguard themselves and continue to provide quality care to our members.

As we work together and support each other through these challenging times, we must remember that we're in an industry where we can make the greatest difference. In due time, we will be better able to not only comfort those in need, but will be able to truly save lives. I encourage you to stay positive and know we are doing everything we can to beat COVID-19.



Richard Merkin, M.D.
President and CEO of HPN

Richard Merkin, M.D.

Healthcare visionary Richard Merkin, M.D., has spent the last 40 years implementing a successful, workable business model to address the needs and challenges of affordable managed healthcare.

“As we work together and support each other through these challenging times, we must remember that we’re in an industry where we can make the greatest difference.”

~ Richard Merkin, M.D.





MERKIN PROFESSOR DAVID R. LIU:

USING DNA TO POWER DRUG DISCOVERY

DISCOVERY OF DNA-TEMPLATED SYNTHETIC MOLECULES AND DNA-ENCODED LIBRARIES MAY HELP TO FIGHT DISEASE

Scientists are creating new technologies that are revolutionizing the understanding of human diseases — and the way we treat them — at an astonishing pace. Among the leading pioneers of these breakthrough technologies is David R. Liu, Richard Merkin Professor, Director of the Merkin Institute of Transformative Technologies in Healthcare, and Vice-Chair of the Faculty at the Broad Institute of Harvard and MIT in Cambridge, Mass.

Liu, who also leads his own laboratory at the Broad, is well-known for his discoveries in gene editing, including the development of base editing and prime editing. But he and his group have also developed another technology that has accelerated the discovery of new drug-like molecules. Called DNA-templated synthesis (DTS), Liu's approach uses DNA to program chemical reactions of organic small molecules and sequence-defined synthetic polymers¹ to help researchers identify new cellular targets in human diseases and promising small molecules to resculpt their activities.

During our Q&A with Professor Liu, he explained the technology and how it could help advance medicine.

What has inspired your work into the development of DNA-templated synthesis and DNA-encoded libraries?

Liu: I've always been in awe of biological evolution, which has not only provided the species that inhabit our planet, but also explains why cancer exists and why maintaining effective antibiotics can be so difficult. Back when I was a first-year graduate student at Berkeley in 1994, I began to imagine ways to apply the powerful principles that drive biological evolution to chemical systems, rather than biological ones.

After brainstorming many potential systems to achieve this goal, I realized that the missing ingredient in all of them was a way to translate genetic information — information in a molecule that could replicate and encode molecular structures — into chemical structures. In biological systems, nature solves this problem by providing ribosomes to translate nucleic acids into proteins. But translating a molecule such as DNA into structures that arise from organic chemistry, rather than from biosynthesis, was largely an unsolved problem.

For my first-year graduate student proposal requirement at Berkeley, I proposed DNA-templated synthesis as a way to translate libraries of DNA sequences into libraries of DNA-encoded synthetic molecules, including drug-like molecules and synthetic polymers. Developed over the past 20 plus years by our lab and others, DNA-encoded libraries now allow researchers to build and evaluate many drug

candidates in one test tube, helping to accelerate the drug discovery process.

What makes this discovery exciting and revolutionary?

Liu: Chemistry provides access to an endless diversity of molecules, large and small, that have profoundly impacted every aspect of society. Evolution is arguably one of the most powerful forces driving living systems. DNA-templated synthesis and DNA-encoded libraries combine the power of biological evolution with the capabilities and diversity of laboratory chemistry.

“We created the first DNA-encoded small-molecule libraries and used them to discover highly specific inhibitors against enzymes implicated in cancer.”

~ David R. Liu, Richard Merkin Professor, Director of the Merkin Institute for Transformative Technologies in Healthcare

Through various research conducted by the Liu group, we have read about the possibility of this discovery helping to treat or cure cancer and type 2 diabetes. Can you elaborate on this and the it would have in the field of medicine?

Liu: We created the first DNA-encoded small-molecule libraries (*Gartner et al. J. Am. Chem. Soc. 2001, Gartner et al. Science 2004*) and used them to discover highly specific inhibitors against enzymes implicated in cancer

(*Kleiner et al. J. Am. Chem. Soc. 2010, Georghiou et al. Nat. Chem. Biol. 2012*). We also used the libraries to identify the first physiologically active inhibitors of the insulin degrading enzyme (IDE) (*Maianti et al. Nature 2014*). Loss of insulin or insulin sensitivity exacerbates diabetes, but we may be able to stymie this loss by inhibiting insulin degradation in the body — an attractive therapeutic opportunity. We successfully used these inhibitors in mouse models of diabetes to validate IDE as a new target for diabetes treatment. Interestingly, we also discovered that IDE in vivo regulates multiple glucose-regulating hormones other than insulin — expanding our understanding of the role of this enzyme and how it might be modulated to treat disease (*Maianti et al. Nature 2014*).

David Liu

David R. Liu is the Richard Merkin Professor, Director of the Merkin Institute for Transformative Technologies in Healthcare, and Vice-Chair of the Faculty at the Broad Institute of Harvard and MIT; Thomas Dudley Cabot Professor of the Natural Sciences and Professor of Chemistry and Chemical Biology at Harvard University; and Howard Hughes Medical Institute Investigator. Liu has earned several university-wide distinctions for teaching at Harvard, including the Joseph R. Levenson Memorial Teaching Prize, the Roslyn Abramson Award, and a Harvard College Professorship.

Liu has published more than 180 papers and is the inventor of more than 70 issued U.S. patents. His research accomplishments have earned distinctions including the Ronald Breslow Award for Biomimetic Chemistry, the American Chemical Society Pure Chemistry Award, the Arthur C. Cope Young Scholar Award, and awards from the Sloan Foundation, Beckman Foundation, NSF CAREER Program, and Searle Scholars Program. In 2016 he was named one of the Top 20 Translational Researchers in the world by Nature Biotechnology, and in 2017 was named to Nature's 10 researchers in the world and to the Foreign Policy Leading Global Thinkers. Professor Liu's research integrates chemistry and evolution to illuminate biology and enable next-generation therapeutics.

His major research interests include the engineering, evolution, and in vivo delivery of genome editing proteins such as base editors and prime editors to study and treat genetic diseases; the evolution of proteins with novel therapeutic potential using phage-assisted continuous evolution (PACE); and the discovery of bioactive synthetic small molecules and synthetic polymers using

DNA-templated organic synthesis and DNA-encoded libraries. Prime editing, base editing (named one of four 2017 Breakthrough of the Year finalists by Science), PACE, and DNA-templated synthesis are four examples of technologies pioneered in his laboratory. He is the scientific founder or co-founder of seven biotechnology and therapeutics companies, including Editas Medicine, Pairwise Plants, Exo Therapeutics, Beam Therapeutics, and Prime Medicine.



Courtesy of the Liu Group

"Being a Richard Merkin Professor has propelled some of our ideas more nimbly and quickly into experimental discoveries that would not have been possible before. Directing the Merkin Institute has also stimulated many interactions with remarkable scientists in the community, some of which are now supported by the institute.

And as Merkin Professor it also serves as a constant reminder of Dr. Merkin's passion to transform the biomedical sciences through new technologies — a passion that I share wholeheartedly."

~ David R. Liu, Richard Merkin Professor, Director of the Merkin Institute for Transformative Technologies in Healthcare

Most major pharmaceutical companies now use DNA-encoded libraries in one form or another to facilitate their discovery efforts. We also applied these principles to develop a DNA-encoded, selection-based approach to discovering novel chemical reactions (*Kanan et al. Nature 2004, Rosenman et al. J. Am. Chem. Soc. 2007, Chen et al. Nat. Chem. 2011*). Other chemists have cited these works as inspiring their own product-independent approaches to reaction discovery.

How do you see physicians and the medical community benefiting from this discovery, and in what capacity can this discovery be applied to benefit population health?

Liu: Bioactive drug-like small molecules discovered from the test-tube Darwinian selection of DNA-encoded libraries in pharmaceutical companies have already been developed into compounds that have entered human clinical trials. DNA-encoded libraries have become an important part of generating hit compounds for a wide range of probe-discovery and drug-discovery efforts at many industrial or academic molecular discovery enterprises.

What can we look forward to from the Liu Group and how will the work evolve?

Liu: We recently began integrating the principles of Darwinian evolution with synthetic chemistry and applying it to sequence-defined synthetic polymers. Like biological polymers, these synthetic polymers also evolve through iterated cycles of translation, Darwinian selection, and replication. However, they differ in a critical aspect: we can choose and customize the building blocks of these synthetic polymers unlike biopolymers, which use building blocks chosen by nature.

We created new polymerization systems that not only translate DNA sequences of our choosing into corresponding sequence-defined synthetic polymers (*Hili et al. J. Am. Chem. Soc. 2013, Niu et al., Nat. Chem. 2013*), but also supports their evolution into polymers that can potently and selectively bind individual therapeutic and biological targets or interest (*Z. Chen et al., Nat. Chem. 2018*). Currently, we are using this system



to evolve sequence-defined synthetic polymers that catalyze chemical reactions, using building blocks of our choice that aren't available to biological polymers.

We've also used the system to scratch a long-standing intellectual itch I've had — what sets of side chains during biopolymer evolution offer the richest evolutionary potential? (*Lichter et al. Nat. Chem. Biol. 2019*). We found that synthetic polymers with small hydrophobic (greasy) side-chains offered much greater evolutionary potential to solve protein-binding problems than those lacking small

hydrophobic side-chains, providing a potential explanation for the prevalence of these side-chains among proteins, in contrast to RNA, which is widely presumed to have been the first biological polymer in ancient living systems but which lacks such side chains.

Can you share your experience on being the Director of the Merkin Institute for Transformative Technologies in Healthcare and how big a role does this play into your overall field of study?

Liu: Directing the Merkin Institute has been an exhilarating and humbling

experience. There are so many creative and potentially transformative ideas in the molecular life sciences, each a testament to the intellectual vibrancy of researchers in the Broad Institute and in the greater Harvard and MIT communities.

The Merkin Institute has allowed several of these ideas to be developed into new technologies that are already reshaping fields such as molecular sensing and genome editing.

Arizona Priority Care's Multiple Programs Provide Whole Person Approach to Care

A ccording to the United Health Foundation's annual America's Health Rankings Report, in 2019 Arizona benefited from a strong hospice care presence, and a low prevalence of obesity, but suffered from a high prevalence of food insecurity and an increase in depression. A possible solution to the food insecurity is improving access to healthy foods and working to bring people nutrition in what are called "food deserts," areas where access to healthy foods is limited.

Rural areas, like Apache and Navajo counties, were specifically reported high-risk for social isolation. Seniors in rural areas are more spread out not only from food but people and resources. Consequently, they are much more likely to be living in poverty or with disabilities.

Although there are organizations that address the "food deserts", few address the social chronic loneliness may lead to physiological changes putting them at a greater risk for illnesses, such as Alzheimer's disease and cardiovascular conditions.

Seniors suffer more loss than any other demographic group. From the

loss of a mate, declining health, loss of independence (i.e., driving privileges), to the loss of a home. Therefore, it is important to offer seniors the opportunity to participate in the Senior Advantage activities giving them a reason to get up, get out and get active. The Senior Advantage events are consistently attended with members who have previously attended, along with new attendees. This indicates that the program and the events are enjoyable to the members, thus subsequently reducing the level of loneliness.

The philosophy of Heritage Provider Network and Arizona Priority Care

(AZPC) are focused on treating the whole patient, including the issues of depression and isolation. AZPC has developed systems to address the loneliness factor for their senior members. The Senior Advantage Program is a program that allows interaction and engagement with members throughout their entire enrollment with AZPC. Members are automatically enrolled in the program as they become eligible without any enrollment fee. The program boasts a weekly Tai Chi program in the rural community of Casa Grande. In addition, there are movie events and trips scheduled throughout the year for the purpose of getting the senior population engaged and AZPC absorbs the costs for most of the events. Occasionally, events, such as a casino trip that include transportation and lunch, have a small fee included.

AZPC also has a robust Home Wellness Program which provides eligible members with an in-Home Assessment completed by a Nurse Practitioner (NP). AZPC's staffed NP's completed approximately 700 Wellness visits in 2019. In addition, the NPs collaborate with other AZPC departments that include complex care managers and social workers to provide a comprehensive post hospital visit. These visits involve completing a medication reconciliation, closing gaps in care (STAR measures), provide members with healthcare resources, and work with the member, their caregiver, or family member to identify and remove any social determinants of health (SDOH). Members have the option of

opting in/opting out of Complex Care Management (CCM) at any time, but are typically in the program for at least 60 days. By utilizing this team approach, AZPC reaped a 6.5% readmission rate for 2019 YTD. AZPC also provides Telephonic Care Management (TCM) services to members who refuse CCM, or whose needs can be managed telephonically. The Health Information Exchange (HIE) is used for notifications in real-time, of emergency department (ED) visits, observation and inpatient admissions/discharges. A follow-up call with the member post ED discharge, introduces the programs and resources available.

AZPC also utilizes the HIE, to coordinate care for their members out of the ED when a lower level of care is appropriate instead of admitting to observation status. Care can be

coordinated to skilled nursing facilities (SNFs), home with IV antibiotics, (up to three times per day), home with home healthcare services provided, in addition to NP follow-up visits within 24 hours of discharge. AZPC has also teamed with Dispatch Health, a mobile urgent care resource offered to members instead of utilizing the ED when appropriate. Communication with their members and providing resources/information are key to containing over utilization of resources.

Technology, (RxEffect), enables AZPC's STARS program to partner with health plans, pharmacies and providers to monitor medication adherence. It provides the ability to determine any obstacles that may prevent a member from receiving their needed prescriptions and to identify members that need additional assistance to

improve their health via medication management. The results of medication adherence is beneficial to members in achieving optimum health outcomes.

AZPC's STAR and HCC programs utilize an integrated healthcare online system, q.HMO. This system is updated weekly to consolidate and display the most current membership files, encounter data, pharmacy data, and utilization of healthcare services, gaps in care and risk adjustment factor (RAF) information. q.HMO serves to assist healthcare providers and AZPC to interchangeably provide healthcare services while accessing members' current and historical health status. There are multiple modules embedded within q.HMO that help facilitate accurate coding of diagnosis for each member and maximize the quality of healthcare to members by identifying gaps in care that are to be reported to Health Plans & CMS annually. q.HMO is accessible to Primary Care Providers and Specialists for the purpose of viewing and retrieving their patients' health information, along with the capability of uploading medical records for AZPC's access.

AZPC's "treat the whole member approach" involves many departments working together as a team. This allows AZPC to provide the highest quality of care for members.



Bakersfield Family Medical Center and Coastal Communities Physician Network's Vital Support Through the Priority Care Program



Established in 2001 the Bakersfield Family Medical Center (BFMC) and Coastal Communities Physician Network (CCPN) Priority Care Programs have provided extra care and support to members who are experiencing chronic or terminal issues. It is also a valuable resource to physicians seeking to improve the quality of life for their patients. Often, members are offered the services of Priority Care following a hospital stay. While enrolled in the Priority Care Program, patients have increased ease of access to referrals due to access to a nurse case manager and provider.

The strengths of the Priority Care program include RN/LVN case managers, 24/7 access to a nurse, intensive case management, disease management education and access to same day appointments with a

priority care provider. All are important components of the Priority Care Program which facilitates the delivery of high-quality care to members during critical times in their lives.

Priority Care supplements the services of the primary care physician (PCP) and helps the PCP meet the care management requirements of members during acute illness or post hospital discharge. Members requiring frequent visits for medical care and those who require intensive case management are enrolled in the program; the member still retains the assigned PCP, but the BFMC/CCPN Priority Care Program takes over the member's care until the point of discharge from the program. The program includes intensive case management, ensuring frequent communication between the member and the medical team and diligent monitoring of the member's

condition. At any point in time, the BFMC team is treating approximately 500 members and the CCPN team will have 75 members currently enrolled in the program. Members must be seen a minimum of every 4-6 weeks to stay enrolled in the program, but they may see their priority care provider up to 5 times per week, if necessary.

THE PROVIDER'S ROLE IN PRIORITY CARE

Upon being admitted into the Priority Care program, the member is assigned to a dedicated priority care practitioner and a nurse case manager. Together, these professionals assess the member's medical conditions, medication needs, social issues and any other special needs in order to develop a personalized treatment plan. Staff will also assist with referrals to home health, respite care, hospice and other community resources such as transportation companies and meal assistance programs when needed. A full-time community resource coordinator is also available to assist with these matters.

HEALTH EDUCATION MAKES A DIFFERENCE

With the help of the Health Education Department, members enrolled in Priority Care are provided with additional education about their diagnosis and disease process. Classes and one-on-one nutritional counseling are always available.

"Due to complications with my grandmother's illness, she was referred to the Priority Care Program," shared a family member of patient enrolled

in the program. "The staff was always very responsive to my grandmother's needs. We have received very friendly service and are provided a very relaxed atmosphere when coming in for appointments. Access to the staff has been 24/7 and they have been there to answer all of our medical questions. Test results and appointment scheduling are always very timely, sometimes the same day or within 24 hours. We are very satisfied with the program and appreciate the very caring physician and staff who are always willing to listen!"

PRIORITY CARE'S ULTIMATE GOAL

It is the goal of Priority Care to have members and their family understand their disease process and how to best manage their conditions. When it is determined that a patient will be effective with self-managing their medical conditionals they are discharged from the program. When discharge is deemed appropriate the Priority Care case manager consults with the PCP to ensure a smooth transition back to PCP care. All medical records and notes are sent to the PCP during treatment in Priority Care, so the member's PCP is well informed on all aspects of the patient's disease process while enrolled in the Priority Care Program.

OTHER IMPORTANT BENEFITS OF THE PROGRAM

- **Appropriate utilization of resources:**
A recent BFMC study showing 6 months of claims data pre-enrollment compared to 6 months in the program revealed a 68% reduction

Due to complications with my grandmother's illness, she was referred to the Priority Care Program. We have received very friendly service and are provided a very relaxed atmosphere when coming in for appointments. Access to the staff has been 24/7 and they have been there to answer all of our medical questions.

in ER visits, a 56% reduction in elective surgery admissions, and a 64% reduction in non-elective admissions to the hospital.

- **Increased member satisfaction:**
Members are extremely happy with the access to personalized care that the Priority Care Program provides. In addition, they are grateful for the immediate access to a nurse case manager.

DESERT OASIS:

The Virtual Pharmacist Has Arrived



From recommendations on what book to read next on Amazon, to helping people pick the fastest way to drive to work, “artificial intelligence” (AI) has become a fact of daily life. AI involves

a multitude of computer processes performing tasks that normally require human intelligence, such as having a care team deciding which medications are best based on one’s unique set of health circumstances.

“The tool presents a lot of complex information in an easy-to-view, easy-to-understand dashboard so we can quickly focus on important care decisions.”

~ Lindsey Valenzuela, Administrator of PHARxM.

Now, thanks to a partnership between Desert Oasis Healthcare (DOHC) and Arine, a healthcare technology company, patient care has a new, artificial intelligence component. Arine’s “Virtual Pharmacist” software helps to ensure DOHC patients are on the safest and most effective medications for their chronic conditions, including COPD, heart failure, cardiovascular conditions, and diabetes.

Pharmacists in the DOHC Population Health and Prescription Management (PHARxM) Department – could not be happier to have this AI help from Arine. “The tool presents a lot of complex information in an easy-to-view, easy-to-understand dashboard so we can quickly focus on important care decisions,” said Lindsey Valenzuela, Administrator of PHARxM. “Arine is helping my team of pharmacists support DOHC nurses, physicians and other care team members to serve more patients, better and faster.”

Arine helps DOHC pharmacists identify drug therapy issues quickly and effectively by constantly analyzing data feeds and predicting patient

needs. After a patient is set up on Arine’s platform, the AI aggregates and analyzes clinical and behavioral data to uncover gaps in care and resolve them. That data includes diagnoses, outpatient procedures and lab work, as well as vitals, important behavioral information, and much more. This allows DOHC care teams to tailor their approach and treatment plan for each individual in order to maximize their health and wellbeing.

Valenzuela summarized, “Arine is like a highly-capable, senior member of our pharmacy team that will tell us if a patient needs a statin, is on the wrong dose of some medication, and so much more. It’s like a professional colleague whose sole purpose is to deliver tailored, actionable recommendations to our patients.”

Heritage Sierra Medical Group Awarded IHA’s “Most Improved Physician Group in 2019”

Heritage Sierra Medical Group (HSMG) is proud to announce recognition as a most improved physician organization by Integrated Healthcare Associates (IHA). The award is part of their Medicare Stars Quality Improvement Recognition program for 2019.

The announcement was made on January 13, 2020 in the Align. Measure. Perform. (AMP) Newsletter. The AMP Medicare Advantage program reviews performance using a fair and transparent approach to measurement. This enables IHA to create a reliable assessment of performance for physician organizations. Groups report on 14 clinical measures ranging from breast and colorectal cancer screenings to eye exams and blood sugar control for patients with diabetes to managing osteoporosis in women with a previous fracture. Ultimately, the benefit to seniors in a Medicare Advantage program is improved quality of care from an organization striving for improvements on a year-to-year basis”



High Desert Medical Group Preceptors Mentor Future Healthcare Professionals

At High Desert Medical Group, they believe that utilizing preceptors is key in training the next generation of healthcare teams. A “preceptor” is a healthcare professional who teaches, supports, counsels, evaluates, and mentors new trainees acclimating to their new roles in the field of medicine. They play an integral role in the education of healthcare professionals, as they allow students to fully prepare for employment through real world experiences. The foundation of all medical training has always been heavily grounded on the experience, sacrifice, and wisdom of those who precede them.

As a healthcare organization, it is imperative to continually improve the care they offer their patients, which includes ensuring that the healthcare team receives the best training during their time with High Desert Medical Group. As such, they collaborate with schools and universities for certified medical assistants, licensed vocational nursing, registered nursing, nurse practitioner, doctor of nursing practice, doctor of pharmacy, and doctor of medicine to provide valuable clinical experiences.

It is often said “to teach is to learn twice” and they believe that preceptorship is also an invaluable experience for their own staff to have the opportunity to invest in the next generation of healthcare professionals and to keep up to date on clinical practice and guidelines. Preceptorship also provides for a supportive and rewarding environment that allows for the development of good working relationships that extend into future careers and recruitment opportunities. Learning with their students increases their knowledge about trends in medicine and clinical practice. An energized practice environment, precepting is a rewarding experience that adds a new level of excitement to patient care. Students are excited to perform tasks that may be routine to an experienced member of the healthcare team. High Desert Medical Group strongly believes that precepting offers a chance to make healthcare better for the future and positively contributes to future generations.

Heritage Provider Network Affiliated Medical Groups

THE LARGEST INTEGRATED PHYSICIAN-LED MEDICAL GROUP NATIONALLY

For more than 40 years, HPN has provided quality, cost-effective healthcare to the communities we serve. Today, HPN and its affiliates manage the healthcare of more than 1 million individuals. Our network has thousands of primary care physicians and specialists and hundreds of hospitals.

ADOC Medical Group

adoc.us

Phone: (800) 747-2362
600 City Parkway West, Suite 400
Orange, CA 92868
Counties Served: Central and
North Orange

Arizona Priority Care

azprioritycare.com

Phone: (480) 499-8700
585 N. Juniper Drive, Suite 200
Chandler, AZ 85226
Counties Served: Maricopa and
areas of Pinal (Casa Grande Area)

Bakersfield Family Medical Center

bfmc.com

Phone: (661) 327-4411
4580 California Ave.
Bakersfield, CA 93309
Counties Served: Kern

Coastal Communities

Physician Network

ccpnhpn.com

Phone: (800) 604-8752
1305 Marsh St.
San Luis Obispo, CA 93401
Counties Served: Arroyo Grande,
Atascadero, Los Osos, Morro Bay,
Paso Robles, Pismo Beach, San Luis
Obispo, Templeton and Tulare

Desert Oasis Healthcare

mydohc.com

Phone: (760) 320-5134
275 N. El Cielo Road
Palm Springs, CA 92262
Counties Served: Riverside and
San Bernardino

HealthCare Partners, IPA

hcpipa.com

Phone: (516) 746-2200
501 Franklin Ave.
Garden City, NY 11530
Counties Served: Bronx, Brooklyn,
Manhattan, Nassau, Queens,
Suffolk and Westchester

Heritage Colorado Care

heritagecolorado.com

Phone: (970) 704-5368
2020 North 12th St.
Grand Junction, CO 81501
Counties Served: Mesa

Heritage New York Medical, P.C.

Phone: (516) 531-2001
1225 Franklin Ave., Suite 100
Garden City, NY 11530
Counties Served: Bronx, Brooklyn,
Manhattan, Nassau, Queens,
Suffolk and Westchester

Heritage Sierra Medical Group

sierramedicalgroup.com

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44469 N. 10th St.
West Lancaster, CA 93534
Counties Served: Kern, Los Angeles
and San Bernardino

Heritage Victor Valley Medical Group

hvvvmg.com

Phone: (760) 245-4747
12370 Hesperia Road, Suite 6
Victorville, CA 92395
Counties Served: Los Angeles
and San Bernardino

High Desert Medical Group

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Phone: (661) 945-5984
43839 N. 15th St. West
Lancaster, CA 93534
Counties Served: Kern and
Los Angeles

Lakeside Community Healthcare

lakesidemed.com

Phone: (818) 637-2000
8510 Balboa Blvd., Suite 150
Northridge, CA 91325
Counties Served: Los Angeles,
Riverside, San Bernardino
and Ventura

Regal Medical Group

regalmed.com

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Northridge, CA 91325
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Orange, Riverside, San Bernardino,
San Diego and Ventura

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Our Awards

Recognition of Commitment and Excellence

The recognition we have received demonstrates our practices in excellence. We're proud to be awarded for our commitment to our members and our community.



Wellness Excellence Award in Health Education — Southern California Foundation for Health Care



Top Ten Physician Medical Networks in California by America's Physician Groups



NCQA Certification for Utilization Management and Credentialing



Elite Status of Excellence for the Standards of Medical Care by America's Physician Groups



Recognized by the Integrated Healthcare Association for our diabetic registries